

Document Management Solutions for Businesses

About Company



Watermark Technologies is a leading provider of Document Management Solutions and offer a powerful system to manage and store documents electronically. Hundreds of businesses worldwide enjoy the simple and easy to use DMS that we provide as it saves them time and money.

Business Needs

For our system, we needed a multi-user database system that was easy to install, low on resource usage and also easy to maintain. This is so that customers can install our system and get on with their day to day work without worrying about usage or administration.

For the bulk of our clients, the general problem is how store electronic documents in an efficient way that is easy to use. Standard methods of doing this result in vast amounts of resources required to store the documents (due to the fact that they are mainly scanned images) and time wasted in searching for the document when it is required at a later stage. Additionally, the software needed to be cost effective as DMS is a highly competitive market.

simple, clear, concise
document management



Solution

Firebird helped resolve the issues in several ways. It is easy to configure, which allows the end user to 'install and forget' our system as no additional configuration is required. This means that we can include Firebird as part of the initial install and, in most cases, the end user does not even realise that a Database Management System is being installed with the product.

Due to the way that Firebird manages the database, it is very efficient when searching and produces lightning quick responses, even on large databases. This can save on man hours and of course, is more cost effective to businesses because of this.

With Firebird's inbuilt tools, we have been able to provide a simple console for IT administrators to perform the minor administration required (backups etc).

Finally, as Firebird is open source, it helps keep the cost of the overall product down which means that in our market, we have a slight edge as we can charge less than our competitors.



Technical description



Our product, Volume, is currently using Firebird 2.1.3. It can be installed on any Windows operating system from Windows XP onwards. We do not support Linux or MAC OS.

Minimum system requirements (server): Pentium 4 processor (or equivalent) 1Gb RAM and 20Gb Hard disk (for small numbers of users).

Average install is for a 10 users in a single business but we have clients with between 3 and 110 users each.

Database sizes can vary but anything up to 500Gb is common. Our average client database however is approx 15-20 Gb.

Contact

Watermark Technologies Limited
3rd Floor, Crown House, Victoria Street, Shipley West Yorkshire, BD17 7TW
www.watermarktech.co.uk
enquiries@watermarktech.co.uk
0845 058 2024
Watermark Technologies SA
Block D, Bellevue Campus 5 Bellevue Road, Kloof, 3610, P O Box 68, Kloof,
3640. South Africa